

## **Tuff-Kote Flex 10,000 Questions and Answers**

**Q: When we review the specifications for Tuff-Kote Flex 10,000 it includes Kel-Prime applications. Do you always have to use Kel-Prime?**

**A: Yes.** They are specifications for Tuff-Kote Flex 10,000—Kel-Prime **one-coat, three-coat, patch repair and crack repair** plaster systems. Kel-Prime is a very important factor certified warranty system. Kel-Prime also saves a great amount of labor, time and material costs for the contractor and project.

**Q: What is Tuff-Kote Flex 10,000?**

**A:** Tuff-Kote Flex 10,000 is a non-toxic blend of Kel-Crete Premium Super Dry Admixture and our Kel-Crete Flex multi-polymer admixture with fibers and no fibers mix designs. It is a **virtually non-shrinking, waterproof and high psi mortar.**

**Q: How long has Tuff-Kote Flex 10,000 been on the market?**

**A:** The formulation of admixtures has been used for **more than 20 years without failure.** The name and plaster system now has **11 years without failing performance.** See “Project List” on this web site.

**Q: How is Tuff-Kote Flex 10,000 packaged?**

**A:** It is packaged in 80-pound bags for one-coat and three-coat applications, and in 5-gallon plastic pails for patch and crack repair applications.

**Q: We are a pre-blending product manufacturer. Can we purchase Tuff-Kote Flex 10,000 and market it as such with our company name on it too?**

**A:** Yes. You would purchase a blended concentrate whereby you would blend it with your cement and package. You would also be required to purchase and distribute the Kel-Prime for the complete system. We also private label both products.

**Q: In reference to your “patch” and “crack repair” Tuff-Kote Flex 10,000—Kel-Prime System most patch and crack repairs can be seen after they are completed. Is this also true with your system?**

**A: No.** Should our Tuff-Kote Flex 10,000—Kel-Prime Plaster System be applied in accordance to their specifications you will **will not read** the repairs after application.